### Accessing Behavioral Health Services in Rural Communities

Presentation in Discussion Group 3A: Addressing Quality and Access: Promoting Behavioral Health in Rural Communities

Workshop on Achieving Health Equity: Promoting Cognitive, Affective, and Behavioral Health Equity for Children, Families, and Communities

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### TAKEAWAY MESSAGES

- Access is a function of affordability and availability
- Affordability is a function of cost of care and insurance policies (including public programs)
- Availability is a function of provider capacity, transportation, and use of technology
- An important principle: form follows finance





## AFFORDABILITY FOR RURAL RESIDENTS

- Recognizing variability in health plan offerings, including premiums, cost-sharing, and networks
- Consumer education to understand those differences when making choices
- Public policies that influence the choices
- Specifics: covering conditions (beware riders), including providers, medication formularies, benefit design (copayment, deductible, co-insurance)





## AFFORDABILITY FOR RURAL RESIDENTS

- Eligibility requirements for public programs
- Provider networks
- Benefit design



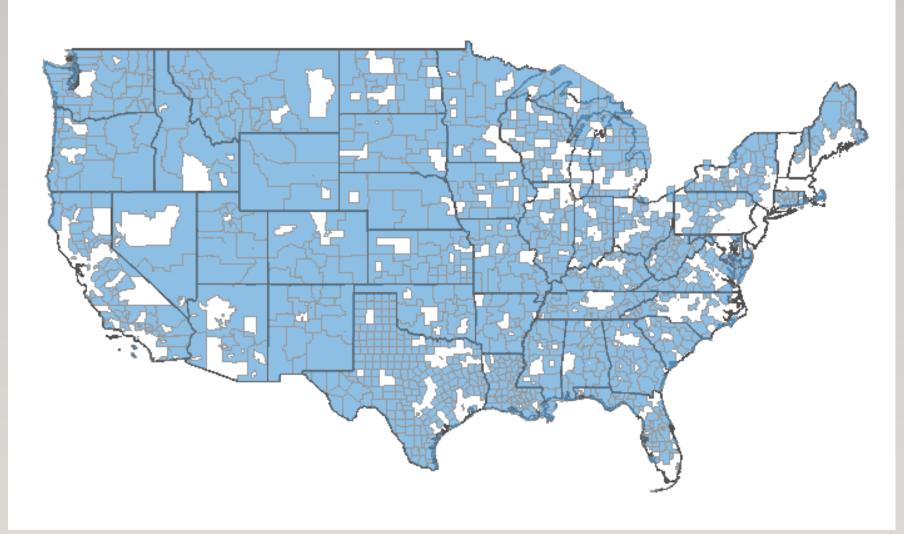


## AVAILABILITY OF SERVICES IN RURAL COMMUNITIES

- Scarcity of high level professionals (maps to follow)
- True for nearly all health professions, including primary care
- Especially true for behavioral health professionals



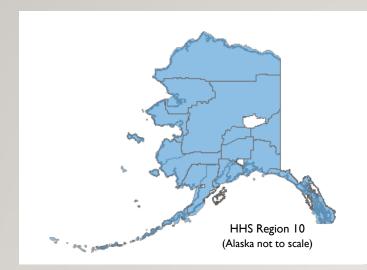


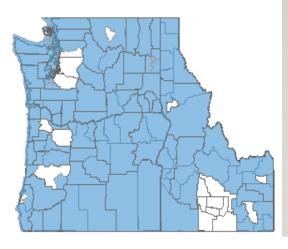


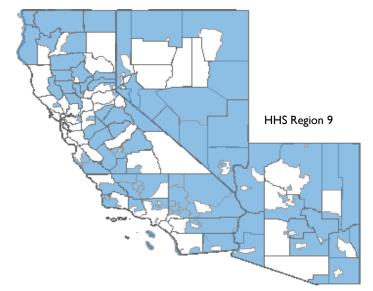
Source: HRSA Data Warehouse "Quick Maps" - Mental Health Health Professional Shortage Areas (HPSA)







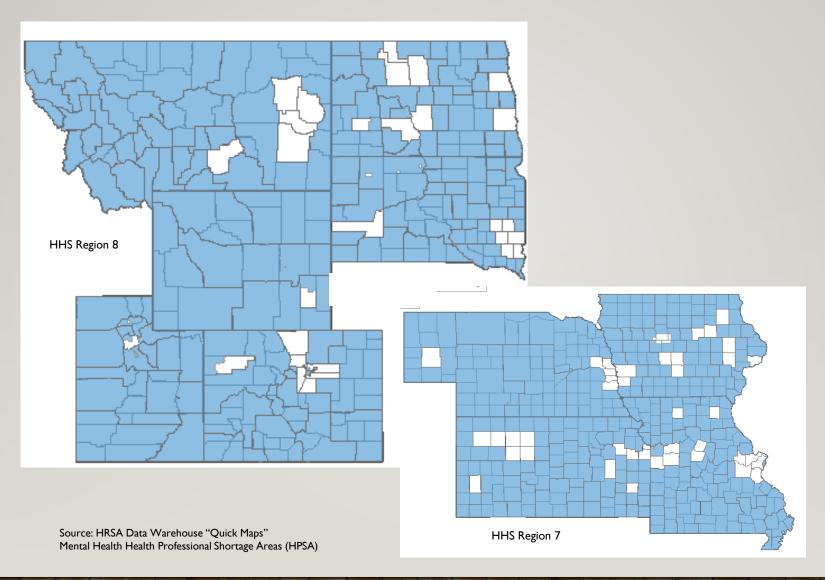




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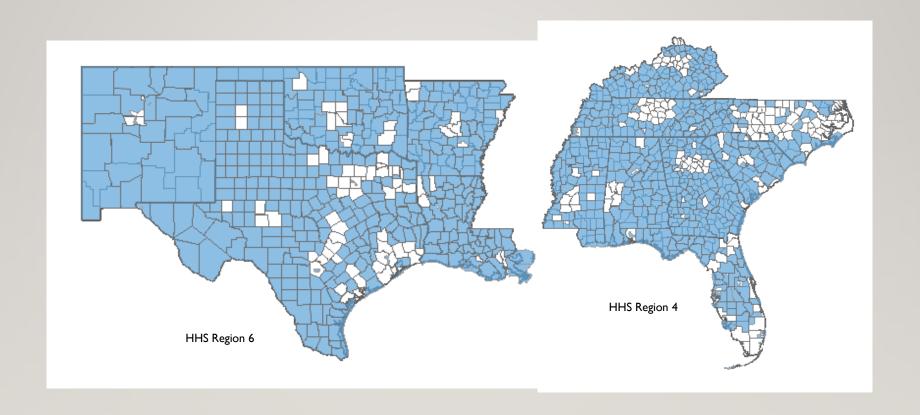








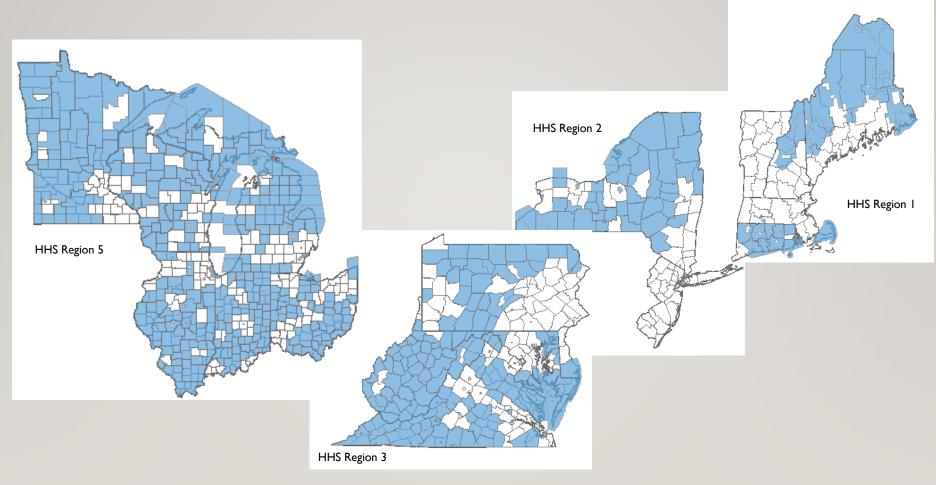




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## AVAILABILITY OF SERVICES IN RURAL COMMUNITIES

- Institutional care: state decisions to rely on community-based care, closing regional facilities
- Hospital-based care when rural hospitals are closing





### FORM FOLLOWS FINANCE

- Redesign underway in anticipation of, and response to, changes in payment structures
- Examples: Care management payment codes,
   Global budgets, Pay for performance, shared savings models
- Push: toward payment linked to value, defined as outcomes per dollar spent, including sustaining well-being (from episode-based to person-based)



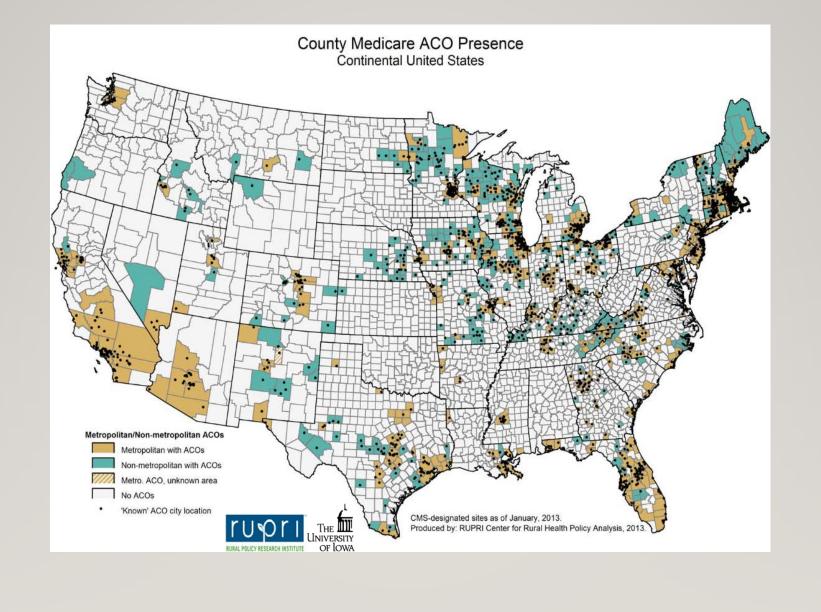


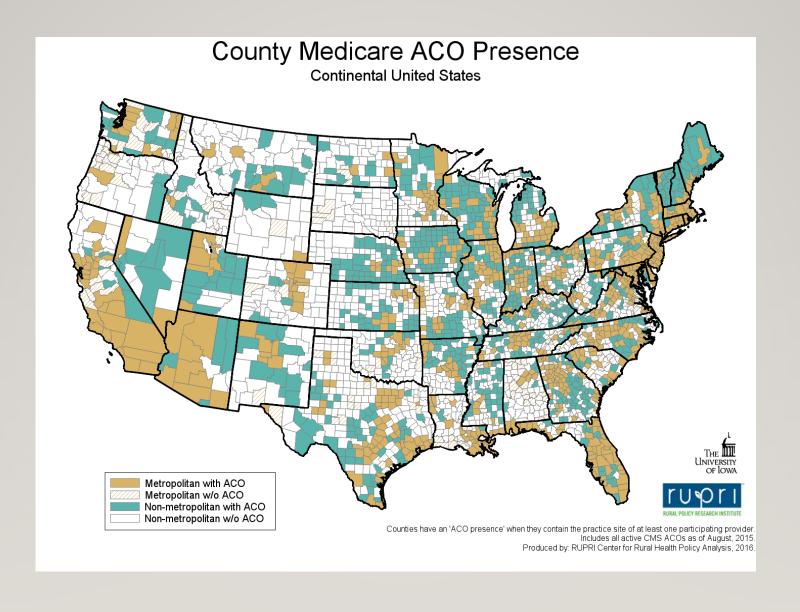
# EXAMPLE IN EVOLUTION OF ACCOUNTABLE CARE ORGANIZATIONS

- Model attracts those interested in rethinking how health care dollars are spent
- Strategies include care management and extending beyond traditional medical models
- Spread of this model includes rural places, seen in two maps









## NEXT STAGE: ACCOUNTABLE HEALTH COMMUNITIES

- Broadening network of participating local organizations to include social services
- In turn broadens focus of organizations approaching care management one patient population at a time
- Specific CMMI program that includes limited rural participants





## WILL CHANGES REACH RURAL COMMUNITIES?

- Patient-centered medical homes have arrived
- ACOs have proliferated
- Role of technology to consider: use of telehealth in consultation and service delivery
- AHCs in some rural places
- New models can work in rural places





### AND THE FUTURE IS ...

- Person centered health homes
- Holistic approach to health and well-being
- Incorporating behavioral health services, clinical and social
- Financial incentives driving desirable system change





### FOR FURTHER INFORMATION

### The RUPRI Center for Rural Health Policy Analysis

http://cph.uiowa.edu/rupri

### The RUPRI Health Panel

http://www.rupri.org

### **Rural Telehealth Research Center**

http://ruraltelehealth.org/

### **The Rural Health Value Program**

http://www.ruralhealthvalue.org





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## COLLABORATIONS TO SHARE AND SPREAD INNOVATION

√ The National Rural Health Resource Center



https://www.ruralcenter.org/

- ✓ The Rural Health Information Hub

  https://www.ruralhealthinfo.org/
- ✓ The National Rural Health Association
  <a href="https://www.ruralhealthweb.org/">https://www.ruralhealthweb.org/</a>
- ✓ The National Organization of State Offices of Rural Health

https://nosorh.org/

✓ The American Hospital Association

http://www.aha.org/







